#### Georgia Facilities Tech Management

## **Inside Facilities**

"THE TIME IS ALWAYS RIGHT TO DO WHAT IS RIGHT."

- MARTIN LUTHER KING, JR.

Service to others results in a better self and a better place to work. As we welcome 2016, I thank each of you for your good work and all that you do to make our world-class Institute a better place. Twenty fifteen was indeed a great year for Facilities Management. Operating and maintaining the "City of Georgia Tech" is an enormous responsibility. We support thousands of community members as they learn, work and conduct research.

We have had many outstanding accomplishments and won a number of awards this past year. But every new year we wonder - can we raise the bar any further? The answer continues to be a resounding yes!

This is only possible with your commitment to being the vital support that makes our mini-metropolis hum. On behalf of Georgia Tech Facilities Management: Here's to looking forward to continued great service in 2016! -Mark Demyanek, Asst. Vice President, Facilities

#### WELCOME NEW HIRES!

It's been a busy quarter. D&Cadded Daniel Powell, Carla Barbour and George Churchillas new Construction Managers. Cary Red manis our Deputy Fire Marshaland Taylor Porterfiled supports lab safety. Be sure to introduce yourself if you see any of these new faces!

Fromlefttoright:CaryRedman,CarlaBarbour and Daniel Powell



**Georgia** Institute

echnology

#### October-December 2015

## SUPPORTING THE LIVING LABORATORY

There are a lot of rewards to working at Georgia Tech. One of those rewards is the satisfaction that comes from supporting our students and researchers so that they may continue to develop "what's next".

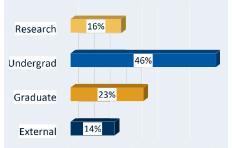
In 2015 the Facilities Management Department supported 59 unique engagements. These engagements showcased our utility data, green buildings, district energy plants and real-world expertise to over 650 students, researchers and campus visitors. Thanks to everyone who supported the effort!

In 2016 we are partnering with Serve-Learn-Sustain and other A&F departments to grow this initiative.

#### HOW DID WE HELP?



#### WHO DID WE HELP?



## ► PROFESSIONAL DEVELOPMENT & INDUSTRY ENGAGEMENT

- Training our employees on new technology and facility fundamentals is vital to our combined success. Keep an eye out for upcoming trainings in your departments.
- Supervisor Toolkit: The APPA Supervisor Toolkit course is intended for supervisorsandthosewhowefeelhavethepotentialtobecomesupervisors. The latest training had 18 participants, bringing Facilities to substantial completion of training all of our supervisors in 2015. This completion is a milestone in our strategic business goals, helping us to grow our talent from the inside. Congratulations to the following people for successful completion of the most recent class.
  - Daniel Bonney
  - Wendell Wood
  - Peter Kong-Quee
  - Dennis Allgood
  - Philip Schroeder
  - Craig Forte
  - Joe Garrett
  - Ovida Reeves
  - Michael Covington

- Rodney Levitt
- Larry Harris
- Dennis Holmes
- David Brown
- David Pina
- Frederick Perkins
- George Churchill
- Bob Babone
- Tony Carter
- Ten HVACITechnicians from the Area Maintenance teams took part in a 3-day training to learn how their work can be supported with Metasys, our campus-wide building automation system.
- George Churchill of Design & Construction arranged for a basic training course on building envelope systems and issues in October. We had approximately 20 people from throughout the Operations and Maintenance team in attendance.
- Twelve new employees took part in the Facilities Management New Hire Orientation in January. Thanks to HR Business Partner Jeffrey Maynard for developing a perfect kick-off for our new team memebrs.
- Several Facilities team members, including Liz Punch, Jennifer Disotell and

Thomas Jesnowski have completed their training as members of the Community Emergency Response Teams (CERT).CERTeducates individuals about disaster preparedness for hazards that may impact their area and trains them in basic disaster response skills, such as fire safety, light search and rescue, team organization and disaster medical operations.



CERT graduates are part of a growing campus response team.

# Awards Leading by Example

- Tech continues to pioneer in the green cleaning industry, winning the Grand Award in the higher education category for the Annual Green Cleaning Awards for Schools & Universities. The award is based on our healthy and sustainable approaches to cleaning. Great job Building Services!
- We won the 2015 PGMS Green Star Honor Award for the beauty and maintenance practice applied to our campus. What a great job by Hyacinth Ide and his 63-person Landscape Services team!

#### BOARD OF REGENTS 2015 RECOGNITION



- The Chapin Building Rehabilitation Project was recognized with The Sustainability Award.
- Technology Square won the Regents Award of Excellence for its embodiment of a "spirit of place" on the Georgia Tech campus. The area has expanded to become the hub of innovation and the creation of new ideas for the greater Southeast.
- The Distinguished Service Award was given to Chuck Rhode, Vice President of Facilities Management, for demonstrating exemplary service in his 20 years at Tech.

#### ► RAISING THE BAR

## **Praise and Appreciation**

"Do the right thing" is always our motto, no matter who is, (or is not), watching. Customer appreciation is a nice bonus!

- "I want to thank Facilities personnel for their help this past weekend with the power shutdown and exhaust fan relocation in the Pettit building. I am thankful for the skill and dedication of U&E: Tony Carter, Eric Dension, and John Zabala, Area 3: Kevin Marks, Dexter Harper, and Charlie Mason." - Bob Rose, Asst. Director of Operations, Institute for Electronics and Nanotechnology
- "COE Area Manager Bill Halabi and his team are doing a really good job staying on top of the updates and maintenance in the BioQuad." - Brad Satterfield, Facilities Director, College of Engineering
- "...I received compliments on the landscape of GTRI from executive-level! Everything looks good!! Thanks Landscape Services!" - Ross Bongiovi, Construction Project Mgr., Georgia Tech Research Institute
- "Thanks [Dave Marder of EH&S] for coming over to the Library and reviewing our situation...We appreciate your efforts!" -Kim Mull, Facilities Director, Library and Clough Commons
- "I appreciate David Graham [Painter: Maintenance Area 4] and all of his hard work...He is always going the extra mile in every project that he works on for us and is great about communicating updates... I know sometimes it's too easy for the folks that work behind the scenes to get overlooked in all of the hard work that they do." - Dawn Franklin, Admin. Manager, School of Psychology



- "You have an exceptional employee in Ryan Lisk... I believe I speak for the rest of my department when I say that OHR has received terrific service. ...Ryan represents EHS well and is a model for Georgia Tech's continued tradition of service excellence." -Brantley Eaton, Training Generalist, Human Resources.
- "A big thanks to John Zabala, [utilities distribution manager]. The power going down in Petit is a very big deal to our customers. John has been a BIG help to me." - Terry Williams, Area 3 Maintenance Manager
- "James Benford [Maintenance Area 1 Painter], did a great job painting the conference room. Thanks for your work coordinating this." - Frank Moss, Sr. Facilities Manager, Materials Science and Engineering
- "What an excellent job on the Wilby Room by painter Nick Wiseman, [Maintenance Area 4]! The room is no longer a dreary place. This space serves as one of the Library's busiest and most important conference/ meeting spaces." - Katherine Norris, Sr. Facilities Manager, Clough Commons/Library
- "Please thank Rob Paltz and Andrew Dixon [Landscape Services] for altering the step and columns around Nano. This was a big help to our team and the customer." -Terry Williams Maintenance Area 3 Manager
- "Very kind and gracious of you to reach out Thomas Martin, [Recycling Foreperson]. Our recycling needs are being met! Cindy, Heart and the crew have been awesome...I thank you for all the help!!" - Rudy Paratchek, Administrator, College of Engineering
- "Congratulations on being awarded a 2015 Green Star Award, Hyacinth Ide [Landscape Services]. You are an

"Congratulations on the amazing increase in Game Day Recycling, Cindy Jackson and Maria Linderoth! Great work from you, your team and your student partners!!"

- JulieAnne Williamson, Asst.Vice President,

#### BUZZ WORTHY

## **Giving Back**

#### SOWINGCOMPASSIONANDKINDNESSINANEWWORLD

Bidur Dangal is a custodian that works at the Global Learning Center on second shift. He is originally from Bhutan, a small country just north of Bangladesh. Bidur has a personal, organic garden at his house, and he and his wife have worked with over 100 families to start a shared organic garden in Decatur.

We asked Bidur how long he has been helping to feed others. "When I was 5 years old, I started growing vegetables and different spices. Even then, I wanted to share the vegetables with others."

Bidur has a passion for helping people, whether that is on the job at Tech, or in his personal life. What an admirable contribution to the world.



#### MAINTENANCE AREA 2: GENEROUS SPIRITS

The holidays are a time to be grateful for what you have and share with those who are less fortunate. Building Maintenance Area 2's team of twenty-six people raised over \$500 to give to local charities during the holiday season. This is the second year in a row that the team has donated Marta cards to a local women's shelter and paid off toy layaways through Walmart's "Good Samaritan" program.

## ► ANNOUNCEMENTS UM Does All Pest Control

Mosquitosandlarge, wildanimalissues are now being handled by the Utilities Maintenanceteam. This is an extension of the pre-existing management of rodent and insect is sues in buildings. Any one can report pests and wild an imals via the pest control we bform on the Facilities website.



## Annual Reviews Coming Up

It is that time of year again. Begin preparingforyourreviewbygatheringallof youraccomplishmentsfor2015.Ifyoucan, compareyouraccomplishmentstothegoals youandyourmanagerdevelopedduringlast year'sreview.Ifyouhavequestionsaboutthe process, contact your supervisor or the Facilities HR Business Partner, Jeffrey Maynard in the O'Keefe Building.

### **EHS Has Breakthrough Year**



Nazia Zakir was hired as the new director of Facilities: Environmental Health and Safety in December of 2014. Zakir and her team of 25 are tasked with keeping all of the Tech community members safe in the areas of occupational, environmental and lab safety and compliant with fire codes. They also support the management of chemicals throughout our many labs.

With the hiring of nine new staff, the training of over 5,000 faculty, staff and students and an outpour of positive

feedback from campus, 2015 has been a very good year.

Recently, Nazia visited the University of Georgia to share industry knowledge with her peers. Again, her strong performance was recognized: "I appreciate the time you took to visit with our committee yesterday and to share how you are dealing with similar issues at Georgia Tech. Your experience was very useful and will help UGA move forward in this area," wrote Dr. Phillip Williams, Dean of the College of Public Health at University of Georgia, Athens.